

Bauen End User Privacy Policy

Effective Date: March 22, 2021

Privacy and security are very important to us at Bauen. This End User Privacy Policy (“Policy”) is meant to help you (the “end user”) understand how we at Bauen collect, use, and share end user information in our possession to operate, improve, develop, and protect our services, and as otherwise outlined in this Policy. Please take some time to read this Policy carefully.

Please note: this Policy applies to Bauen Energy Technologies, Inc. (collectively, “Bauen”, “we”, “our”, and “us”).

About this Policy

Our goal with this Policy is to provide a simple and straightforward explanation of what information Bauen collects from and about end users (“End User Information”), and how we use and share that information. We value transparency and want to provide you with a clear and concise description of how we treat your End User Information.

Please note that this Policy only covers the information that Bauen collects, uses, and shares. This Policy also does not cover any websites, products, or services provided by others.

Our Data Practices

Information We Collect and Categories of Sources

As explained in greater detail below, Bauen has collected identifiers, location information, commercial information, electronic network activity information, professional information, inferences, and other types of End User Information.

Information you provide. When you connect your charging accounts through Bauen Charge App, where applicable, we collect identifiers and login information required by the provider of your account, such as your username and password, or a security token.

However, this information is never shared with any of our databases or third parties. It is stored securely on the user’s device and is controlled at the user’s discretion.

When providing this information, you give Bauen the authority to act on your behalf to access and transmit your End User Information from the relevant charging network or other entity that provides your charging accounts (we'll call them "charging product and service providers" in this Policy). You may also provide us with identifiers and other information, including your name, email address, and phone number, when you contact us or enter any such information on our websites.

Information we collect from your charging accounts.

The information we receive from the charging product and service providers that maintain your charging accounts varies depending on a number of factors, including the information made available by those providers. But, in general, we collect the following types of identifiers, commercial information, and other personal information from your charging product and service providers:

Account information, including charging network name and account name;

Information about an recent transactions in an account;

Information we receive from your devices.

When you use your device to connect to our service, we receive identifiers and electronic network activity information about that device, including internet protocol (IP) address, timezone setting and location, device location, hardware model, operating system, which features within our services you access, browser data, and other technical information about the device.

Inferences we derive from the data we collect.

We may use the information we collect about you to derive inferences. For example, we may infer your charging habits based on the information we have collected about you.

How We Use Your Information

We use your End User Information for a number of business and commercial purposes, including to operate, improve, and protect the services we provide, and to develop new services. More specifically, we use your End User Information:

To operate, provide, and maintain our services;

To improve, enhance, modify, add to, and further develop our services;

To protect you, developers, our partners, Bauen, and others from fraud, malicious activity, and other privacy and security-related concerns;

To provide customer support to you or to developers, including to help respond to your inquiries related to our service or developers' applications;

To investigate any misuse of our service or developers' applications, including violations of our Developer Policy, criminal activity, or other unauthorized access to our services;

To comply with contractual and legal obligations under applicable law; and

For other notified purposes with your consent.

Our Lawful Bases for Processing (EEA and UK End Users Only)

For individuals in the European Economic Area ("EEA") or the United Kingdom ("UK"), our legal basis for processing your End User Information will depend on the information concerned and the context in which we collected or processed it. Generally, however, we will normally only collect and process End User Information where:

we need to fulfill our responsibilities and obligations in any contract or agreement with you (for example, to comply with our end user services agreements);

to comply with our legal obligations under applicable law;

the processing is necessary for our legitimate interests and not overridden by your data protection interests or fundamental rights and freedoms (for example, to safeguard our services; to communicate with you; or to provide or update our services); and you have given your consent to do so.

To the extent we rely on consent to collect and process End User Information, you have the right to withdraw your consent at any time per the instructions provided in this Policy.

How We Share Your Information

To enforce any contract with you;

With our data processors and other service providers, partners, or contractors in connection with the services they perform for us or developers;

With your connected charging network(s) to help establish or maintain a connection you've chosen to make;

If we believe in good faith that disclosure is appropriate to comply with applicable law, regulation, or legal process (such as a court order or subpoena);

In connection with a change in ownership or control of all or a part of our business (such as a merger, acquisition, reorganization, or bankruptcy);

Between and among Bauen and our current and future parents, affiliates, subsidiaries and other companies under common control or ownership;

As we believe reasonably appropriate to protect the rights, privacy, safety, or property of you, developers, our partners, Bauen, and others; or

For any other notified purpose with your consent.

We may collect, use, and share End User Information in an aggregated, de-identified, or anonymized manner (that does not identify you personally) for any purpose permitted under applicable law. This includes creating or using aggregated, de-identified, or anonymized data based on the collected information to develop new services and to facilitate research.

We do not sell or rent personal information that we collect.

Our Retention Practices

We retain End User Information for no longer than necessary to fulfill the purposes for which it was collected and used, as described in this Policy, unless a longer retention period is required or permitted under applicable law. As permitted under applicable law, even after you stop using an application or terminate your account, we may still retain your information (for example, if you still have an account with us). However, your information will only be processed as required by law or in accordance with this Policy.

Please refer to the "Your Data Protection Rights" section for options that may be available to you, including the right to request deletion of End User Information. You can also contact us about our data retention practices using the contact information below.

Your Data Protection Rights

Under applicable law, and subject to limitations and exceptions provided by law, if you are located in the EEA or UK, and in certain other jurisdictions, you may have certain rights in relation to the End User Information collected about you and how it is used, including the right to:

Access End User Information collected about you;

Request that we rectify or update your End User Information that is inaccurate or incomplete;

Request, under certain circumstances, that we restrict the processing of or erase your End User Information;

Object to our processing of your End User Information under certain conditions provided by law;

Where processing of your End User Information is based on consent, withdraw that consent;

Request that we provide End User Information collected about you in a structured, commonly used and machine-readable format so that you can transfer it to another company, where technically feasible; and

File a complaint regarding our data protection practices with a supervisory authority (if you are in the EEA or UK, please refer to the following link for contact details: EEA - https://edpb.europa.eu/about-edpb/board/members_en and UK - www.ico.org.uk).

Under the California Consumer Privacy Act (“CCPA”), and subject to certain limitations and exceptions, if you are a California resident, you may have the following rights with respect to End User Information we have collected about you that constitutes personal information under the CCPA:

To request access to more details about the categories and specific pieces of personal information we may have collected about you in the last 12 months (including personal information disclosed for business purposes);

To request deletion of your personal information;

To opt-out of any “sales” of your personal information, if a business is selling your information; and

To not be discriminated against for exercising these rights.

To exercise your access or deletion rights, where applicable, you can submit a request to hello@getbauen.com. You can also contact us as described in the “Contacting Bauen” section below to exercise any of your data protection rights, where applicable. You may be required to provide additional information necessary to confirm your identity before we can respond to your request.

We will consider all such requests and provide our response within a reasonable period of time (and within any time period required by applicable law). Please note, however, that certain information may be exempt from such requests, for example if we need to keep the information to comply with our own legal obligations or to establish, exercise, or defend legal claims.

Changes To This Policy

We may update or change this Policy from time to time. If we make any updates or changes, we will post the new policy on Bauen’s website at <https://bauen.com/end> and update the effective date at the top of this Policy. We will also notify developers of any material changes in accordance with our developer agreements, as they are generally best positioned to notify their end users about such changes to this Policy, as appropriate.

Contacting Bauen

If you have any questions or complaints about this Policy, or about our privacy practices generally, you can contact us at hello@bauen.com or by mail at:

If you reside outside the EEA or UK:

Bauen Energy Technologies, Inc.
Attn: Legal
6192 Coastal Highway
City of Lewes, Delaware 19958
U.S.A.